

#itSMFest 2015

December 9
Tallinn, Estonia

Our delegates

- Belgium
- Czech Republic
- Estonia
- Finland
- Greece
- Latvia
- Lithuania
- Netherlands
- Russia
- Sweden
- United Kingdom

11

COUNTRIES

Our partners



K O O L I T U S
www.koolitus.ee

**Free e-book voucher
for every delegate**

Prize draw:

- ❖ 15 books from Van Haren
- ❖ 3 delegate passes for ITIL Practitioner from IT Koolitus

Our speakers



Christian Tijsmans



Evelin Kasenõmm



Janek Rozov



Mark Smalley



Matt Turner



Markko Karu



Jan-Joost Bouwman



Krikor Maroukian



Dave Snowden



Kaimar Karu

Today's program

07:45 - 08:30	Registration and breakfast	12:30 - 13:30	Lunch
08:30 - 08:40	Conference opening	13:30 - 14:10	Markko Karu
08:40 - 09:20	Christian Tijsmans	14:10 - 14:50	Jan-Joost Bouwman
09:20 - 10:00	Evelin Kasenõmm	14:50 - 15:30	Krikor Maroukian
10:00 - 10:30	Coffee and networking	15:30 - 16:00	Coffee and networking
10:30 - 11:10	Janek Rozov	16:00 - 17:00	Dave Snowden
11:10 - 11:50	Mark Smalley	17:00 - 17:40	Kaimar Karu
11:50 - 12:30	Matt Turner	17:40 - 18:00	Prize draw and conference close